

**Address and Area of Operation of NBFC Ombudsman (RBI) and India Factoring and Finance Solutions Private Limited (India Factoring) Nodal Officers**

**Principal Nodal Officer:** Details of Principal Nodal Officer is as follows:

**Mr. Vinod Chaube**

Head-Operational Excellence and Customer Service India Factoring and Finance Solutions Private Limited

Unit No. 4, 401, 4<sup>th</sup> Floor, Windsor House, Off C.S.T. Road, Kalina, Santacruz (E), Mumbai – 400 098.

Maharashtra

Tel : (+91) 22 4412 5555 DDI : (+91) 22 4412 5570

E Mail: [E Mail Address 1](#) / [E Mail Address 2](#)

**List of Other Nodal Officers are mentioned below:**

| SN | Centre    | Address of the Office of NBFC Ombudsman  | Area of Operation  | India Factoring Nodal Officer   |
|----|-----------|--|--|---|
| 1. | Chennai   | C/o Reserve Bank of India<br>Fort Glacis,<br>Chennai 600 001<br>STD Code: 044<br>Telephone No: 25395964<br>Fax No: 25395488<br>Email:<br>nbfcchennai@rbi.org.in  | Tamil Nadu,<br>Andaman and<br>Nicobar Islands,<br>Karnataka, Andhra<br>Pradesh, Telangana,<br>Kerala, Union<br>Territory of<br>Lakshadweep and<br>Union Territory of<br>Puducherry | <b>Mr. Parmanandan P</b><br><br>Address: No. 9, Third Floor, Adwave Towers, South Boag Road, T Nagar, Chennai - 600017.<br><br>Telephone No: 044 - 45011520/30/40<br>Email:<br><a href="mailto:Parmanandan.P@indiafactoring.in">Parmanandan.P@indiafactoring.in</a>   |
| 2. | Mumbai    | C/o Reserve Bank of India<br>RBI Byculla Office Building<br>Opp. Mumbai Central<br>Railway Station Byculla,<br>Mumbai-400 008<br>STD Code: 022<br>Telephone No: 23028140<br>Fax No: 23022024<br>Email:<br>nbfc Mumbai@rbi.org.in | Maharashtra, Goa,<br>Gujarat, Madhya<br>Pradesh,<br>Chhattisgarh, Union<br>Territories of Dadra<br>and Nagar Haveli,<br>Daman and Diu  | <b>Mr. Parmanandan P</b><br><br>Address: Unit No 401, 4 <sup>th</sup> Floor, Windsor House, Off CST Road, Vidyanagari Marg, Kalina, Santacruz (East). Mumbai - 400098.<br><br>Telephone No: 022- 44125555<br>Email:<br><a href="mailto:Parmanandan.P@indiafactoring.in">Parmanandan.P@indiafactoring.in</a> |
| 3. | New Delhi | C/o Reserve Bank of India<br>Sansad Marg<br>New Delhi -110001<br>STD Code: 011<br>Telephone No: 23724856<br>Fax No: 23725218-19  | Delhi, Uttar Pradesh,<br>Uttarakhand,<br>Haryana, Punjab,<br>Union Territory of<br>Chandigarh Himachal<br>Pradesh, and   | <b>Mr. Puneet Bhutani</b><br><br>Address: Unit No. 808 & 809,<br>8 <sup>th</sup> Floor, Prakash Deep Building,<br>7 – Tolstoy Marg<br>New Delhi – 1101001.  |

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|    |         | Email:<br>nbfconewdelhi@rbi.org.in   | Rajasthan and State<br>of Jammu and<br>Kashmir   | Telephone No: 011- 49196600<br>Email:<br><a href="mailto:Puneet.SinghBhutani@indiafactoring.in">Puneet.SinghBhutani@indiafactoring.in</a>   |
| 4. | Kolkata | C/o Reserve Bank of India<br>15, Netaji Subhash Road<br>Kolkata-700 001<br>STD Code: 033<br>Telephone No: 22304982<br>Fax No: 22305899<br>Email:<br>nbfckolkata@rbi.org.in | West Bengal, Sikkim,<br>Odisha, Assam,<br>Arunachal Pradesh,<br>Manipur, Meghalaya,<br>Mizoram, Nagaland,<br>Tripura, Bihar and<br>Jharkhand | <b>Mr. Puneet Bhutani</b><br>Address: Unit No. 808 & 809,<br>8 <sup>th</sup> Floor, Prakash Deep Building,<br>7 – Tolstoy Marg<br>New Delhi – 1101001.<br>Telephone No: 011- 49196600<br>Email:<br><a href="mailto:Puneet.SinghBhutani@indiafactoring.in">Puneet.SinghBhutani@indiafactoring.in</a> |