

Address and Area of Operation of NBFC Ombudsman (RBI) and India Factoring and Finance Solutions Private Limited (India Factoring) Nodal Officers

Principal Nodal Officer: Details of Principal Nodal Officer is as follows:

Mr. Vinod Chaube

Head-Operational Excellence and Customer Service India Factoring and Finance Solutions Private Limited

Unit No. 4, 401, 4th Floor, Windsor House, Off C.S.T. Road, Kalina, Santacruz (E), Mumbai – 400 098.

Maharashtra

Tel : (+91) 22 4412 5555 DDI : (+91) 22 4412 5570

E Mail: [E Mail Address 1](#) / [E Mail Address 2](#)

List of Other Nodal Officers are mentioned below:

SN	Centre	Area of Operation	India Factoring Nodal Officer
1.	Chennai	Tamil Nadu, Andaman and Nicobar Islands, Karnataka, Andhra Pradesh, Telangana, Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry	Mr. Parmanandan P Address: No. 9, Third Floor, Adwave Towers, South Boag Road, T Nagar, Chennai - 600017. Telephone No: 044 - 45011520/30/40 Email: Parmanandan.P@indiafactoring.in
2.	Mumbai	Maharashtra, Goa, Gujarat, Madhya Pradesh, Chhattisgarh, Union Territories of Dadra and Nagar Haveli, Daman and Diu	Mr. Parmanandan P Address: Unit No 401, 4 th Floor, Windsor House, Off CST Road, Vidyanagari Marg, Kalina, Santacruz (East). Mumbai - 400098. Telephone No: 022- 44125555 Email: Parmanandan.P@indiafactoring.in
3.	New Delhi	Delhi, Uttar Pradesh, Uttarakhand, Haryana, Punjab, Union Territory of Chandigarh Himachal Pradesh, and Rajasthan and State of Jammu and Kashmir	Mr. Puneet Bhutani Address: Unit No. 808 & 809, 8 th Floor, Prakash Deep Building, 7 – Tolstoy Marg New Delhi – 1101001.

			Telephone No: 011- 49196600 Email: Puneet.SinghBhutani@indiafactoring.in
4.	Kolkata	West Bengal, Sikkim, Odisha, Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Tripura, Bihar and Jharkhand	Mr. Puneet Bhutani Address: Unit No. 808 & 809, 8 th Floor, Prakash Deep Building, 7 – Tolstoy Marg New Delhi – 1101001. Telephone No: 011- 49196600 Email: Puneet.SinghBhutani@indiafactoring.in

For Address of the Office of NBFC Ombudsman for the respective areas, please refer: [Reserve Bank of India - About Us \(rbi.org.in\)](http://Reserve Bank of India - About Us (rbi.org.in))